



SIMPLIFIED TECHNOLOGY. SUPERIOR RESULTS.™

# 8 Core Service Offerings



## Technology Leadership

Providing professional, personal guidance & support for all your company's IT needs. Our Technology Leadership allows a single point of contact between you & your IT team.

## The Synoptek Edge™

We learn & understand your business then advance a strategy to carry out your overall priorities & planning. Holding your hand from start to finish providing support & guidance throughout the process.

## Superior Results:

A happy & well-educated client from start to finish.



## Expert Services

Understanding your particular goals, core business processes & current information systems capabilities.

### The Synoptek Edge™

It is through a comprehensive IT assessment & well-planned strategy we work to simplify your information technology environment & lead the way to a more cost-effective & reliable IT infrastructure.

**Superior Results:** Improved technical operations of business.



## Client Cloud

Hosting services that are provided to customers via multiple connected servers that comprise a cloud.

### The Synoptek Edge™

We take extra care in designing your hosting environment & then managing it with Synoptek's toolsets & a team of IT professionals, creating a new level of agile, secure, cost-effective, data storage.

**Superior Results:** Right-sized storage & support for your needs.



## Systems Continuity

Maintaining IT services to allow a business to continue to operate in the event of a disaster or data compromise.

### The Synoptek Edge™

Synoptek's backup & disaster recovery configurations are quickly scalable & can be designed to serve multiple platforms across multiple vendor or data center environments, supporting almost any device.

**Superior Results:** Your business doesn't miss a beat.



## Core Infrastructure

Professionally managed IT solutions formulated around each client's unique environment & needs.

### The Synoptek Edge™

Synoptek blends speed, agility & simplicity to minimize the many challenges in scaling & managing your technology while effectively reducing costs, which simplifies your information technology environment.

**Superior Results:** A dependable IT infrastructure.



## Systems Security

IT Security for your business, your assets & your data from unauthorized access to modification.

### The Synoptek Edge™

Synoptek blends the operational function of security monitoring with in-depth analysis to effectively identify & mitigate known & unknown threats, working 24/7 x 365 days a year so you don't have to.

**Superior Results:** Your data & your clients are safe.



## Team Technology

Allowing access to files & data from multiple devices with secure, reliable performance.

### The Synoptek Edge™

We use the best IT service management platforms & ITIL-based processes to provide our clients with IT monitoring 24x7 Help Desk Support for increased productivity with responsive & simplified IT.

**Superior Results:** Simplifying the way you do business.



## Business Applications

Hosting, managing, & supporting business systems & applications using subject matter experts.

### The Synoptek Edge™

Synoptek offers in-depth performance monitoring, application server monitoring & patch management to improve application performance for your business & lower operating costs by 15-40%.

**Superior Results:** Managed Apps for a competitive advantage.

Call 888-Synoptek or visit us online at [Synoptek.com](http://Synoptek.com) for more Information on how your business can get the Synoptek Edge™

# Service Offering Diagram

