

Datasheet

Microsoft Teams Text App

Synoptek's Microsoft Teams Text application offers an integrated Teams experience to improve and modernize communications with your clients and employees. There are SMS and MMS features to align with today's communication styles. Now you can connect with anyone via text from your business phone number, all while staying within the single pane-of-glass that is Microsoft Teams.

Key Features

Short Message Service (SMS) Features

- Send/receive text messages with your Teams Phone Number
- See the history of the conversation
- Save numbers in a Contacts library
- Integration with Outlook Contacts
- Add Contacts into Favorites list
- Delete and Forward features
- Block Contact options
- Delivery status icon on sent messages
- Broadcast SMS (with opt-in and opt-out features)
- Bot Integration for new message notifications
- Mobile and Tablet Responsive (Android and iOS)
- Secure, HIPAA compliant





Multimedia Messaging Service (MMS) Features

- Group messaging of up to 10 members
- Send/receive Emojis
- Send/receive Images and Video files

Optional Enhanced Features Available

- SMS to Teams Channels
- Admin module to onboard and offboard users
- Integration with Spam SMS database to block spam SMS

Top Use Cases:

-  Healthcare
-  Human Resources
-  Mass Notifications
-  Marketing

Learn More

To schedule a live demo or find out more information, visit www.synoptek.com or call **888.796.6783**

About Synoptek

Synoptek delivers accelerated business results through advisory led transformative systems integration and managed services. We partner with organizations worldwide to help them navigate the ever-changing business and technology landscape, build solid foundations for their business, and achieve their business goals.