

Accelerate Business Growth with Microsoft Dynamics 365 ERP

The Synoptek team did an excellent job keeping us informed of what they were doing in the background every week. When we faced challenges with D365 licenses, Synoptek thoroughly reviewed all our AX Dynamics 2012 customizations and provided recommendations for a seamless Dynamics 365 upgrade. The support team was excellent at finding solutions to the problems we experienced, which built great trust in our users

- IT Manager of a motor vehicle manufacturer

As organizations grow, managing multiple business functions through disconnected systems often leads to inefficiencies, higher costs, and missed opportunities. An Enterprise Resource Planning (ERP) solution addresses these challenges by bringing core operations – finance, supply chain, human resource, and customer relationship management - onto a single, unified platform.

Microsoft Dynamics 365 ERP goes a step further, offering scalability, advanced analytics, and AI-driven tools such as Copilot to simplify processes and enhance decision-making. By enabling seamless integration across departments, business gain real-time visibility, improve productivity, and build the agility to drive sustainable growth.

Our ERP Services

- **ERP Assessment:** Get a tailored Dynamics 365 roadmap with a thorough assessment of your enterprise landscape
- **Full Cycle Implementation:** Leverage best practices and Dynamics expertise to implement a solution customized to your business needs
- **Turning Around Troubled Implementations:** Resolve ERP challenges with expert analysis, issue identification, and a corrective project plan
- **Application Integration:** Seamlessly integrate Dynamics 365 with LOB, CRM, or payment systems for a unified ecosystem
- **Modernization and Upgrade:** Keep your Dynamics 365 instance updated to maximize ROI and long-term performance
- **Support and Maintenance:** Access ongoing Dynamics 365 support to optimize functionality, efficiency, and system performance



Synoptek Helped a Chemicals
Supplier Achieve a 15%
Revenue Boost with Business
Application Modernization

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Business Central Support
Helps Window & Door
Manufacturer Scale Growth

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Dynamics 365 ERP Modules

- **Microsoft Dynamics 365 Finance:** Powered by Microsoft's cloud intelligence, Dynamics 365 Finance streamlines global financial operations through automation and real-time insights. We help organizations unify data, enhance forecasting, and make faster, smarter financial decisions.
- **Microsoft Dynamics 365 Supply Chain Management:** Designed for operational resilience, this solution enhances visibility and agility across procurement, production, and logistics. With Synoptek's implementation and optimization expertise, businesses can reduce costs, minimize risks, and adapt quickly to shifting market demands.
- **Microsoft Dynamics 365 Business Central:** Shifting away from disjointed legacy systems, Microsoft Dynamics 365 Business Central gives SMBs a unified, adaptable ERP platform—encompassing financials, sales, inventory, and operations. Synoptek delivers rapid implementations, integration, support, and modernization to ensure the solution aligns with business goals and scales smoothly over time.

Our Accelerators

By leveraging industry best practices and automation, these accelerators streamline processes, reduce manual effort, and accelerate time-to-value, enabling organizations to achieve operational excellence faster.

Security Helpdesk Agent	Delivers ticket responses 80% faster with 90%+ support effort automated.
Receipt Management Agent	Minimizes manual effort and errors for faster, more accurate receipt entries.
Inventory Count & Validation Agent	Enables 20x faster inventory management and achieves 50% cost savings.
Dynamics Shipping Connector	Streamlines shipping with automation, carrier integration, and real-time tracking.
Dynamics Pricing Assistant	Automates discount management and quote approvals for faster, accurate pricing.
Production Job Tracking Solution	Provides real-time visibility and control over manufacturing processes.