amazon web services

Managed AWS Services

The Synoptek Edge™

Synoptek's Managed AWS Services provides you with professionals that can architect your public cloud enviornment, orchestrate application performance, provide 24x7 technical support, operate on-going patch and change management, and provide best security practices.

Risk Mitigation
24x7 Support
Maximize Uptime
Configuration Hardening

Strategic Guidance
Assigned Client Advisor
Optimized Direction
Technology Roadmap

Cost Optimization
Right-Sizing
Idle Resource Management
Purchase Optimization

Cyber Defense
Anomaly Detection
Threat Investigation
Incident Response

Compliance Management
Virtual CISO
Governance
Remediation

More Than A Vendor, A Trusted Advisor

Synoptek delivers a set of services to clients, both proactively and as needed. For more than 20 years, mid-size and large enterprises have relied on Synoptek to manage information and customer workloads. Partnering with Synoptek provides you with technology resources, necessary skills, and the ability to address a range of issues related to cost, quality of service, and risk.

Synoptek®

APPROACHABLE - TRUSTWORTHY - PROGRESSIVE - EXPERIENCED

Risk Mitigation

24x7 Support

- Synoptek provides a team of support engineers and certified AWS architects to respond to your needs around the clock. Your staff will be routed to Synoptek's North Amercia-based team that is most familiar with your systems who deliver troubleshooting, resolution and guidance
- The Synoptek Edge™
  24x7 access to a regional team that understands your business and IT history

Maximizing Uptime

- Synoptek proactively monitors network and workload performance, platform activity, and trends in utilization. Synoptek watches for activity that could disrupt your business and then performs the necessary remediation. Lastly, Synoptek ensures that systems maintain current backups and restore capabilities.
- The Synoptek Edge™
  24x7 proactive monitoring mitigates failures in your cloud workloads. When issues do occur, Synoptek will swiftly perform the necessary remediation.

Security Management

- Synoptek employs advanced malware protection and regularly patches subscribed devices to quickly mitigate security vulnerabilities.
- Available Option - Network Anomaly Detection adds an additional critical layer of security. Synoptek closely watches your system activity looking for anomalous behaviors. An assigned Virtual CISO oversees all security activity, governance, and meets regularly with your team.

Cost Optimization

Right-Sizing

With advanced alerting and cloud governance, Synoptek's guidance maximizes your cost efficiency. Synoptek regularly performs cloud right-sizing analysis and resource management to enable data-driven cost-optimization decision making.

- The Synoptek Edge™
  400+ continuous checks to identify idle and underutilized resources, unused reserved resources, and more.

Transformation

- Synoptek assigns a dedicated advisor who will understand your business, optimize your direction, and provide ongoing strategic guidance. Cloud technologies are changing rapidly and provide an opportunity for innovation and efficiency. Your dedicated advisor will help lead your organization's digital transformation.
- The Synoptek Edge™
  The resultant technology roadmap will ensure accountability and drive IT strategy for your business.

Compliance Management

Available Option

- Synoptek regularly scans your cloud workload against hundreds of critical AWS best practice checks stemming from compliance regulations, public cloud recommendations, and our in-house AWS experts.

- The Synoptek Edge™
  Synoptek provides the security and necessary remediation steps to help fulfill PCI, HIPAA, FISMA, and other compliance requirements

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Talkin' Cloud 100
2016
Top 100 Cloud Service Providers